



# WhiteWater Rapid

DEDICATED TO THE MANAGEMENT AND OPERATION OF PUBLIC WATER AND WASTEWATER SYSTEMS

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July 2007

## Wastewater Business Continues to Expand

In the spring of 2006, the Carver Septage Facility was closed by the Department of Environmental Protection for continued effluent violations. The plant was run down, odors were extremely noxious and most of the equipment was in very poor condition.

In the fall of 2006, Wind River Environmental, a septage hauling company was investigating a lease of the Carver facility as a means of treating the waste they handled. Their biggest issue was trying to get qualified operators to not only operate the facility, but to get all of the equipment back in reliable working order. They were not an operations company and needed someone with experience and a good reputation with the DEP to help them get the plant started.

In October, WhiteWater learned of their predicament and was able to set a meeting with the Chief Executive Officer of Wind River. It didn't take very long to convince Wind River that WWI was the right company for the job. In late November 2006, WWI was hired to provide a Chief Operator/Project Manager for the facility.

After two hectic months repairing equipment, setting up preventative maintenance programs, cleaning and seeding the facility, the DEP gave approval to receive 25,000 GPD of septage. This equated to 25% of the design flow of 100,000 GPD.

In February 2007 the DEP granted approval to increase the daily septage received to 50,000 GPD, and in March granted 75,000 GPD. At each step additional sampling was required to satisfy the DEP that the plant was functioning as designed. In addition, new staff from Wind River had to be brought on board and trained at the same time the plant was ramping up capacity.

Finally, in April, 2007, the DEP approved the facility for 100,000 GPD. The plant is now staffed two shifts per day, seven days per week to meet demand.

Congratulations are in order for all WWI personnel who have worked hard to make this project work. From the opening sales call to operating the plant during weekend and evening hours, WWI personnel have played an integral part in assisting Wind River reach this milestone.

## WhiteWater, Inc. Has Moved



New main office in Charlton, MA

2006-2007 was a transition year for WhiteWater, Inc. The company completed its move to newly leased space in Charlton, MA. An internal transition committee was formed who were tasked with planning and coordinating the move while other staff members performed the actual move. With the assistance of our parent company, R.H. White Companies, who helped with IT support and renovations to the new facility, the move went as seamlessly as possible. An open house is planned for all to come and visit our new home.

In addition to the move, long-time President Robert E. Maynard, Jr. retired after many years of dedicated service. Bob's vision, drive and enthusiasm helped WhiteWater become one of the most successful utility operations contractors. Bob's leadership and guidance were instrumental in getting us to where we are now, and positioning us to take advantage of a very bright future.

We'd like to say thank you to Bob for his many, many years of dedicated service to WhiteWater and the utility profession.



Mr. Robert E. Maynard, Jr.

## Career Day at Southbridge High School: Looking to the Future

What to do when you graduate from school? A question many young people and their parents ask.

WhiteWater, Inc. was recently contacted by the parent representative for Southbridge High School to participate in a Career Day at the school. We jumped at this opportunity to help out our community.

## **Pioneers**



Andrea St. Germaine,  
parent representative at Southbridge High School

WhiteWater, along with fifty other local/regional companies and businesses, attended the event. Some of the career opportunities offered to the students ranged from water and wastewater treatment, pharmaceutical, fire and police, engineering and even professional arena football.

As students made their way booth to booth they were able to pick and choose which professional to talk to. The teachers did an excellent job pointing out potential career paths for their students as well. Most students did not know where their water came from or where it goes when they flush. We provided each with a description of the

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**WhiteWater, Inc.** continues to expand its operations. We would like to welcome the following clients:

**Four Oaks Corporation**  
**North Acton Treatment Corp.**  
**Hodan Management Ltd.**  
**Mendon Cape Road, LLC**  
**Webco Chemical Corp.**  
**WindRiver Environmental**  
**Freetown Water District**  
**City of Westfield**  
**West Barnstable Community Center**  
**Brookside Mills Condominiums**  
**Sauta Farm Condo Association**  
**VTT Realty Property Management**  
**Melanson Brothers, Inc.**  
**White Cliffs Country Club**



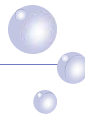
*WhiteWater, Inc. welcomes aboard the following new employees:*

**Eric Burkett**  
**Damian Amanfo**  
**Marcus Thompson**  
**Steve Gregoire**



The responsibility for managing, operating and maintaining water and wastewater systems to safeguard public health, the environment and other valuable resources is a responsibility we take very seriously. For the past 27 years, WhiteWater, Inc. has been committed to providing continual quality service to all of its customers. We maintain an experienced, professional staff to meet your needs and are fully insured carrying 15 million dollars of coverage.

If you have any questions concerning WhiteWater, please do not hesitate to call us at (888) 377-7678.



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potential career opportunities within the water and wastewater field ranging from computer technology, instrumentation, laboratory, engineering, construction, and mechanical work.

This was a successful event for both the students and WhiteWater. Not only were we able to step up and help out the community, we also had the chance to educate potential future employees and network with others in the local business community.



**Southbridge students learn about opportunities in water and wastewater**

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